

Samsung OfficeServ SoftPhone

– Be in when you are out

Staying connected

Every time you leave the office irrespective of distance or geographical location you can still have the comfort and functionality of your office phone right there on your PC, Laptop or PDA.

The OfficeServ SoftPhone from Samsung Business Communications makes communicating easier for anyone who travels or regularly works away from the office. The OfficeServ SoftPhone is a software application that works on your PC, Laptop or PDA that gives you a full system phone connected to the OfficeServ system back in your office. It works in the same way as a physical IP phone, and can be used at any location that has connectivity to the Internet.



All the features you need, wherever you are

When the OfficeServ SoftPhone application is started it communicates across the IP network, normally this is the Internet, with your OfficeServ System in the office, the SoftPhone then connects to your office system as a normal IP extension with all of the features now available to you wherever you are. You will have full access to your, DDI calls, voicemail, Personal and system directories just as if you were in the office. All features that are available to you from your office phone are available in the same way on the SoftPhone.

To make the SoftPhone suitable for a wide number of environments, the SoftPhone can be configured with several different skins, with various controls either hidden or displayed. There is also the option for a Add On Module (AOM) that can show 99 buttons, these can be configured as Busy Lamp Fields (BLF), feature access or speed dial access keys and are used in the same way as on a physical system phone. This allows you to configure the SoftPhone to have the minimum presence on your PC screen but with maximum functionality.

Benefits that make a difference

The Samsung OfficeServ SoftPhone can provide numerous benefits to your organisation including:

- A better connected more integrated mobile workforce
- The cost benefits of avoiding expensive hotel communications connection and mobile charges
- The security of knowing that you have not compromised your IP network to get cheaper calls



Useful Technology

The OfficeServ SoftPhone uses standard VoIP technology for the transmission of speech, choosing from a selection of Codecs for the best possible speech quality depending on network conditions. SIP Call control provides the signaling foundation for the SoftPhone as well as the other IP telephones designed for the OfficeServ range, enabling the feature-rich functionality and flexibility our customers require for their businesses.

No Office, No problem

Working in a hotel room? No problem, once you're connected to the Internet, you load the softphone and it's as if you never left your office, no matter where you are in the world. Calls are cheaper and you're more connected to your team, your partners and your customers.

OfficeServ SoftPhone can also act as a standalone phone residing on your PC or PDA or you can use it in conjunction with other OfficeServ software, such as OfficeServ Call allowing you to screen pop and dial directly from MS Outlook™, OfficeServ Operator making your remote operator entirely PC based OR keeping the status of your remote workers visible to your office based operators.



Main Features

Speed Dial	Paging
Call pick-up	Multiple skins
Conference call	Multiple layout configurations
Call transfer	Absent message setting
Call hold	Import of Outlook™ contacts
Set call forwarding	Personal call log
Set DND	

Technical requirements

OfficeServ

Samsung OfficeServ with V2.41 or higher
MGI card configured with access to the network that the SoftPhone is connected

PC

Windows XP, or 2000 operating system	Network Interface Card
Pentium 3 or higher	USB Headset (Recommended)
More than 256Mb of RAM	Sound Card
More than 300Mb free HDD space	

PDA

Pocket PC 2002 or 2003 operating system	64Mbs of RAM or higher
400Mhz Intel XScale or higher	Minimum 240X230 screen resolution

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